**Capital Area Health Alliance**

**Capital Area Physician Experience (CAPE)**

April 12, 2018

Forest Community Health Center, Lansing

**MEETING MINUTES**

**Participants**

Sheri Clarke, PhD McLaren Greater Lansing

Mary Anne Ford Consultant, Capital Area Health Alliance

Kathy Hollister Director, Capital Area Health Alliance

Amy Keenum, DO MSU Health Team Medicine

Angie Kempainnen Ingham County Medical Society

Abbi Lynch Barry-Eaton District Health Department

Barbara Reamer Horizon Bank

Stacy Longwell Sadowski Michigan Health Council

**Discussion**

1. **Call to Order and Introductions**. Kathy Hollister opened the meeting and welcomed attendees.
2. **Approval of Minutes**. The minutes from the meeting of February 8, 2018, were unanimously approved.
3. **ICHD Community Health Improvement Plan re Access to Primary Care.**
   1. 211 Service: In February, the Committee discussed ways to publicize the availability of appointments, and planned to explore providing information to the 211 service. Mary Anne Ford contacted the Central Michigan 211, and learned that they currently refer people looking for physicians to the McLaren and Sparrow physician referral lines. At CAHA’s request, the 211 staff produced a report of health related referrals for Clinton, Eaton and Ingham Counties. Committee members noted that the total number of calls for health related inquiries was not very high, and wondered whether there was much awareness that 211 is a source of information. Abbi Lynch noted that in recent focus groups, participants indicated that they preferred a brochure with information to making a phone call to 211.

Mary Anne indicated that the 211 staff is interested in providing up to date information to callers seeking a physician. Committee members noted that it might be helpful to share information with 211 on additional referral options, such as the MSU Health Team or Ingham County Health Centers. Printed resources would also be useful, and we should learn what printed materials currently exist and how they are being distributed.

1. **Planning for Symposium.** Mary Anne Ford directed the Committee’s attention to the outline of ideas for CAHA’s Fall Forum: *Toward Integration: Physical Health, Mental Health, Wellness and Prevention.* The forum will be held on Wednesday, September 19 from 8:30 to noon at the Eagle Eye Conference Center. Comments on the outline and additional ideas are welcomed.
2. **Focus Groups.** Mary Anne informed the committee that none of the physicians approached about participating in the focus group replied to CAHA. There may be an opportunity to meet with residents at McLaren in conjunction with one of their didactic sessions, but otherwise, it seems that all of the options for doing the focus groups have been exhausted.
3. **Employment for Spouses.** CAHA has been in touch with Victoria Meadows at LEAP about their Dual Career Relocation Assistance Network. A description of this newly launched service was distributed in the packet. The Committee members expressed interest in learning more, and discussed inviting LEAP to participate in a future meeting. CAHA will pursue, potentially as a joint meeting with other committees engaged in workforce activity.
4. **Next Meeting:** June 14, 2018, from 8:30 to 10 at the Capital Area Health Alliance.